

# OfficeMaster Suite SMS Communication

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Transmitting SMS with the OfficeMaster Suite

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Data Sheet 2020/05/05 | Ferrari electronic AG

# OfficeMaster Suite SMS Communication

## Transmitting SMS with the OfficeMaster Suite

The transmission of information by means of a short message service (SMS) has become a recognized standard in business communications – customers can be reached, wherever they are.

### **Sending and receiving SMS – very convenient!**

The exchange of messages with OfficeMaster Suite is handled by the user's e-mail client. As long as one of the OfficeMaster Suite basic products are installed and configured, communicating functions are similar to faxing.

Received SMS are placed into the respective user's inbox just like e-mails. Sending SMS from the client can be done by entering either 01520158924@sms.local or [sms:01520158924] into the recipient's box. With the help of optional Outlook add-ins, all you have to do is enter the mobile phone number and the message type is automatically recognized as SMS.

### **Landline SMS**

Many telephone companies offer the option of receiving and sending SMS with via landline connection. With OfficeMaster Gate, an SMS can be sent as easily as a fax. No additional license or component is required on the OfficeMaster server. All that has to be done is to activate SMS transmission in the configuration.

Invoicing for SMS message transmission is performed by the landline provider.

### **OfficeMaster SMS over IP**

With the OfficeMaster Suite it is possible to send and receive SMS via an Internet Service Provider (ISP). This requires an account with the respective provider (e.g., LINK Mobility\*), from whom either shared or exclusive rights to a phone number can be purchased.

To send a message, the connection to the provider is made via SMPP (**S**hort **M**essage **P**eer to **P**eer) and the corresponding document is sent.

#### **Landline SMS**

- No additional software needed
- No additional licenses needed
- Sending via ISDN controller, such as OfficeMaster Gate

#### **OfficeMaster SMS over IP**

- Connection via UCP without additional hardware
- Connection to "LINK Mobility" also available via http
- Activation of the components using a license



When using a proxy server, please consult our technical staff to ensure your proxy system is compatible to the OfficeMaster components.

	<b>Festnetz SMS</b>	<b>OfficeMaster SMS over IP</b>
<b>Range of functions</b>	Sending and receiving with one phone number	Sending and receiving with one phone number
<b>Virtualization</b>	yes	yes
<b>Bulk transmission of SMS</b>	yes	yes
<b>Storage and archiving in the mail system</b>	yes	yes
<b>Set individual permissions</b>	yes	yes
<b>Costs</b>	Depends on the contract with the landline provider	Fees from the Internet service provider
<b>Necessary hardware</b>	ISDN controller (OfficeMaster Gate)	none
<b>Recommended application</b>	Personal phone numbers	From 200 SMS/month

### Minimum system requirements

#### Hardware

- x86 / x64 processors, 2.4 GHz
- 4 GB RAM main memory
- 30 GB of free hard disc space

#### Operating systems

- Windows Server 2012 R2
- Windows Server 2016. 2019
- Client systems: Windows 10

<b>Item</b>	<b>Item no.</b>
SMS over IP (SMPP): connects to an SMS provider via SMPP	<b>XSM.79710</b>
OfficeMaster Suite 7DX (10): OfficeMaster Suite; Unified Messaging Solution, contains fax as well as SMS, 1 Connector (Office 365, Exchange, Notes, SMTP or Web), 1 Filesystem Connector, LPD, 2 concurrent lines for DirectSIP or OfficeMaster Gate; enables 10 Users	<b>OFM.78010</b>
OfficeMaster Suite 7DX (25): same features as OFM.78010, but enables 25 users	<b>OFM.78025</b>
OfficeMaster Suite 7DX (250): same features as OFM.78010, but enables 250 users; also contains the PCL converter	<b>OFM.78250</b>
OfficeMaster Suite 7DX (no user limit): same features as OFM.78010, but without user limitation; also contains the PCL converter	<b>OFM.78000</b>