

OfficeMaster Suite 9

Software for professional, digital business communication;
document exchange (NGDX, Fax & RCS) and voicemail

Data Sheet | 04.06.2026

OfficeMaster Suite 9

Software for professional, digital business communication; document exchange (NGDX, Fax & RCS) and voicemail

GENERAL DESCRIPTION

Users can manage voice messages, SMS and documents received via NGDX or fax and RCS in their personal inbox without the need for an additional workstation software or training. The perfect integration into the leading desktop system enables a quick and easy introduction of the OfficeMaster Suite in companies of all sizes. Even mobile end devices without a dedicated app can be used.

Sending documents is just as easy as sending an E-Mail. By supporting the address book entries and using SMTP address spaces, no additional software is necessary for the users.

The data and documents themselves are only stored in the user mailbox. The exact storage location depends on the type of installation, but double data storage is avoided in any case.

FUNCTIONS INCLUDED

The OfficeMaster Suite enables you to exchange documents via NGDX, Fax and RCS. If the optional voicemail extension is licensed, all activated users can manage their personal voice messages in their own mailbox.

For further information on Voicemail and NGDX, please refer to the two corresponding data sheets.

With NGDX, customers can exchange real documents with the same legal certainty as with electronic faxes and as easily as by E-Mail, but with greater security.

Use NGDX if the secure exchange of documents is really important to you!

OfficeMaster Suite Highlights

The OfficeMaster Suite 9 is highly focused on the challenges of the modern, digital workplace.

- The built-in **OCR** functionality transforms for example received faxes into searchable and indexable digital PDF documents.
- **E-Invoice** can be conveniently submitted digitally to the portal of federal authorities or ZUGFeRD documents
- Sending e-invoices is now also possible via Telekom's **PEPPOL** network.
- With the **ePostbrief** connection, letter mailings can be simply sent digitally, without printing, enveloping, franking or taking to the post.
- **Rich Communication Services (RCS)** are integrated into OfficeMaster Suite 9 as an alternative delivery method. The recipient receives their documents as PDF files sent to their mobile phone. With this, we are now offering a brand-new B2C component.

Even better integration with third-party systems

- Integration with **Microsoft Dynamics 365** enables the sending of SMS, faxes, letters or XInvoices simply and conveniently from the groupware.
- The connection to **SAP** through the new **SAP® S/4HANA Connector** opens up the full spectrum of NGDX possibilities for ERP systems.
- Use OfficeMaster Suite in the cloud? No problem! Now available in the **Microsoft Azure Marketplace**.

Work securely from anywhere

- Automatic **encryption** of communication (transport route & document) documents remain confidential and **GDPR compliant**.
- Additionally, for even more security, documents can be provided with a digital **signature** or a **seal** can be added to documents.
- The innovative document transfer via **cloud relay** introduces a sort of **2FA** (two-factor authentication) for the sending of documents - it doesn't get any more secure than that!

Connection to Microsoft Exchange (2025) and Exchange Online (Office M365)

- All received documents, faxes, SMS and voice mails are displayed in Outlook or Outlook Web Access
- Sending documents, faxes and SMS via Outlook or Outlook Web Access
- Administration of user data (globally, grouped or individually) by using the Exchange administration console
- No software installation on the Exchange Server
- No scheme extension
- Storage of the user configuration data in the Active Directory or the mailbox
- Storage of messages in the message store of user mailboxes

Connector for IBM Notes/Domino

- Receiving and sending documents and faxes in Notes
- Supports HCL Domino Server 14
- Domino cluster capable
- No installation on the Domino server
- No changes to databases required
- User administration in the user document of the public directory
- Conversion of all Notes RTF formats
- Cover pages in RTF or Notes format

Connector for SMTP Mail Server

- Use of any e-mail client for documents
- Administration and storage of user data in LDAP or OfficeMaster Suite memory
- Storage of messages in the E-Mail inbox

Web Connector

- Use of the OfficeMaster Suite web client for documents, Fax, SMS and voice mail
- Administration of user data in the OfficeMaster Suite Messaging Server Configuration
- Storage of user data and messages in Microsoft SQL Server 2022-2025

Included Functions and Components

- NGDX, Fax, RCS
- Two line licenses (e.g. for DirectSIP connection)
- File and archiving interface
- Printer gateway
- Automatic failover in the event of failure of individual transmission components (NGDX & Fax dispatch)
- Numerous OfficeMaster Suites can be connected to numerous OfficeMaster Gates
- Support and connection of multiple SIP trunks

System Requirements

Communication Interfaces

- Telephone connection via ISDN (requires OfficeMaster Gate) or SIP (IP telephone connection or telephonic channel)

Hardware Recommended for Basic Environments

- 4x CPU (x86/x64 Processors, 2,4 GHz)
- 8 GB RAM working memory
- 80 GB hard disk space

Betriebssysteme

- (virtualized) server with Windows Server 2022 - 2025
- Client systems: Windows 10 / Windows 11

Key Article Numbers

- OFM.98000, OFM.98250, OFM.98025, OFM.98010
- PCL converter: XPC.99220
- Line extensions: IPL.99501
- Extension voice-mail: XSV.99100

Additional Data Sheets

- Voice Mail
- Exchange and Exchange Online
- Connection to LDAP and Local Users
- SAP Connector
- RCS
- E-invoice/Peppol
- Safety Aspects