

Voice Server in OfficeMaster Suite 9

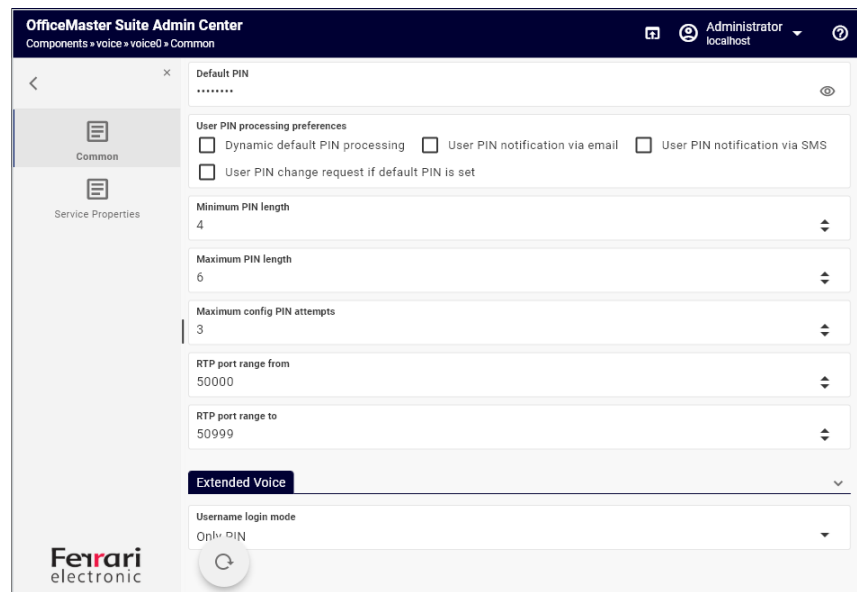
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With the complete overhaul of channel handling, the technical foundation has been fundamentally modernized to ensure significantly greater stability, scalability, and reliability, particularly in larger organizations.

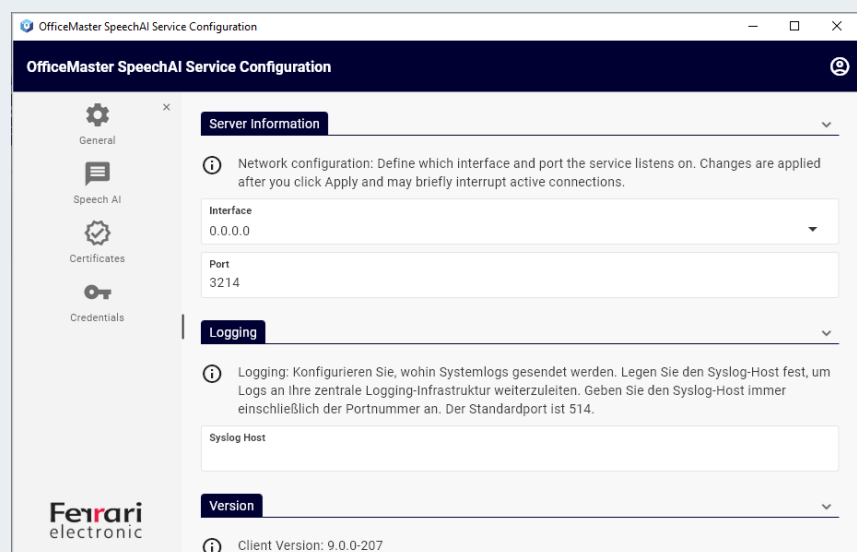
As a result, the solution is ideally suited for complex infrastructures with many concurrent connections and high demands on availability and performance.

At the heart of the system is OfficeMaster Speech AI, which operates as a standalone, separate installation and provides advanced AI capabilities directly within the local network. The solution enables fully local, offline speech recognition within the voice-mail system. Incoming voice messages are automatically converted to text and made available to the user in addition to the original audio file. This allows messages to be captured, forwarded, or archived more quickly.



Voice Server Administration

In addition to speech recognition, speech synthesis is also available, allowing text to be converted into speech for a variety of use cases. Web services are also provided to flexibly integrate AI-powered features into existing systems.

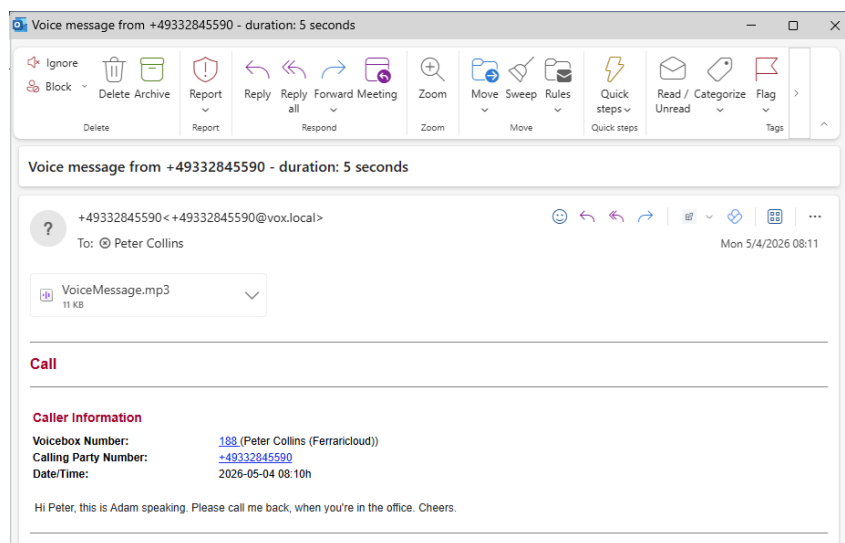


Speech AI Server Administration

A key advantage of the solution lies in its consistently local architecture: All speech processing takes place within the company's own network - without the use of external cloud services. As a result, neither speech data nor transcripts ever leave the company's own IT environment. This ensures a particularly high level of data protection, confidentiality, and control over sensitive corporate information. This form of digital sovereignty is becoming increasingly important, particularly in the context of strict data protection requirements, industry-specific compliance standards, and growing regulatory demands.

The organization retains full control over its data, systems, and processes at all times. There are no dependencies on external cloud providers, no unclear data flows abroad, and no third-party access that is difficult to control. The solution thus combines modern AI-powered speech processing with maximum security, transparency, and long-term strategic independence - a decisive factor for companies and public institutions that value sustainable IT strategies and true digital sovereignty.

Voice messages arrive as usual in the user's email program, where they can be retrieved remotely via phone, opened as attachments, or displayed as converted text.



Voice mail

NOTE

The voicemail system is licensed on a per-channel basis, which is straightforward and cost-effective. When you purchase SpeechAI, 4 cores are licensed and used by default.

Organizations with 100 voicemail users should license at least 10 cores (5 x SpeechAI).